

Terms and Conditions of Sale on the hypeglobal.pro portal

The terms used in the Terms and Conditions shall have the following meanings:

1. Terms and Conditions – these terms and conditions for the sale of Tickets or Goods on the Portal.
2. Portal – a portal run by the Operator, operating under the domain hypeglobal.pro or available in the "Events" view of the Mobile Application.
3. Mobile Application – client software of the Operator named "biletyna.pl", operating on smartphones with Android system from version 7.1 or iOS from version 11.0, which may be downloaded and installed by the Client from Google Play or App Store, respectively.
4. Operator – Targrem sp. z o.o. with its registered office in Warsaw 02-701, at 23/82 W. Żywnego Street, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the m.st of Warsaw in Warsaw, XIV Commercial Division of the National Court Register, under KRS number 0000969920, NIP number 5213966858, REGON number 521919398.
5. Event – a concert, performance or any other cultural, entertainment or sports event organised by the Organiser, for which Tickets are available via the Website.
6. Live Online Event – an audiovisual media service of the "pay-per-view" type (i.e. payment for viewing a specific content) consisting in the "live" broadcast of the Event on the Internet.
7. Organizer – a person or entity that is the organizer of the Event.
8. Client – a person or entity making a Ticket Booking on the Portal.
9. Vaccinated Person – a person to be a participant of the Event, who has received one (in the case of single-dose vaccines) or two (in the case of two-dose vaccines) doses of a COVID-19 vaccine authorised for marketing in the European Union, who has the appropriate certificate, and at least 14 days have passed since the last dose of the vaccine (the first in the case of a single-dose vaccine or the second in the case of a two-dose vaccine) (rules in accordance with the Regulation); the certificate can be a printout issued by a vaccination centre or a doctor containing a QR code, a certificate from the Online Patient Account containing a QR code or a certificate containing a QR code in electronic form available in the "my Online Patient Account" or "mObywatel" applications.
10. Unvaccinated Person – a person who is to be a participant of the Event who does not meet the criteria of a Vaccinated Person in accordance with section 8.
11. Booking – a service consisting in temporary blocking of seats indicated by the Client for the Event, and in the case of live Online Events: a service consisting in providing the Client with access to a single live Online Event during the Event and the related sale of Tickets, Vouchers and Goods, specifying the method of their delivery along with information about the status of the order.
12. Ticket Form – a ticket for the Event in paper form, printed on special paper with appropriate security features.
13. TicketPDF–TickettoEvent in electronic form (PDF file).
14. Ticket in the Mobile Application – a ticket for the Event in electronic form presented in the form of a QR code or NFC code from the Mobile Application (only in the version of the Mobile Application available in the Android system).
15. Ticket – a Ticket Form, PDF Ticket or a Ticket in the Mobile Application entitling the Client to participate in or enter the Event to which the ticket relates.
16. Subscription Ticket – A Ticket for more than one related Event, e.g. a Theatre Season or sports games, usually with a fixed place in the hall.
17. Merchandise – books, DVDs or Blu-Ray discs or other goods and gifts related to the Event or the artist participating in the Event,
18. Product Voucher – a voucher issued to the bearer and exchangeable for the Goods indicated by the Client during the creation of the Booking, with a name with the specification of the Goods, a unique and confidential code and an expiry date.
19. Value Voucher – a voucher issued to the bearer, entitling the person using it in the process of purchasing the Ticket or Goods to redeem it via the Portal, with a unique identifier, confidential code, nominal value and expiry date.
20. Voucher - A value voucher or a product voucher.

21. Service Fee – fee payable to the Operator for the provision of services related to sales conducted through the Portal, including in particular in relation to the Booking service, making the Portal available to the Client. The service fee in particular covers the costs of the Operator related to the maintenance of IT systems ensuring the possibility of using the portal, handling the Booking, providing Tickets, remuneration of the staff handling orders, etc.
22. UPK – Act of 30 May 2014 on consumer rights (Journal of Laws, item 827, as amended).
23. GDPR - REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
24. APESIA – Act of 18 July 2002 on the provision of electronic services (Journal of Laws No. 144, item 1204, as amended).
25. Regulation – the Regulation of the Council of Ministers of 6 May 2021 on the establishment of certain restrictions, orders and prohibitions in connection with the state of epidemic (Journal of Laws, item 861, as amended).

§ 2 Scope of application of the Regulations

1. The Terms and Conditions apply to all Bookings made via the Portal.
2. Making a Reservation is tantamount to accepting the Terms and Conditions.
3. The Client confirms that they have read the Terms and Conditions by marking the appropriate box on the Portal when making a Booking.
4. The Regulations have been prepared in accordance with Article 8(1)(1) of the APESA and in order to fulfil the information obligations of the entrepreneur in agreements concluded outside the business premises or at a distance, which the Operator as an entrepreneur is obliged to provide pursuant to Article 12(1) of the UPK.

§ 3 Process of purchasing Tickets, Vouchers and Goods

1. In order to make a Reservation and purchase Tickets and Goods, the Client:
 1. a) selects the Event from the list available on the Portal,
 2. b) selects the seats available for a given Event, if the Event provides for it,
 3. c) in the case of selected Events, determines for each Ticket the status of the person participating in the Event who will use this ticket by indicating whether the person is vaccinated (Vaccinated Person); The Event Ticket for a Vaccinated Person will contain information about vaccination – the status of a Vaccinated Person – in the form of a bold capital letter "Z"; participation in the Event for vaccinated persons is specified in § 6,
 4. d) if they are not logged in to the Portal, they provide their data, i.e. name and surname, e-mail address and contact phone number, and in the case of a user logged in to the Portal, the data is downloaded from the profile of this user,
 5. e) confirms that they have read the Terms and Conditions by ticking the checkbox,
 6. f) chooses the form and method of delivery of the Tickets,
 7. g) in the case of Ticket Forms and Goods, provide the full delivery address, i.e. street, house number, apartment number, postal code and city,
 8. h) selects the payment method from the list available on the Portal,

Available payment methods:

Payment cards:

*Visa

*Visa Electron

*Mastercard

*Mastercard Electronic

*Maestro

The entity providing online payment services is Autopay S.A.

The seller shall refund the payment using the same method of payment as the consumer, unless the consumer has expressly agreed to another method of reimbursement that does not involve any costs for the consumer..

The order processing time is counted from the moment of obtaining a positive payment authorization.

If the Client chooses the method of payment by bank transfer, electronic payments or payment card – from the date of crediting the Seller's bank account.

9. i) if Product Vouchers or Goods are available for a given Event, the Client can see their list under the data described above and can add them to the Booking.
2. With each purchase, the Operator charges the Service Fee related to the Booking. The Operator informs the Client about the ticket price and the amount of the service fee prior to the purchase by the Client, in such a way that prior to confirming the Booking, the Client sees on the Portal a summary of the specified amount to be paid, specifying the ticket price and the service fee.
3. The Client accepts the terms and conditions of the Booking through the "Order with obligation to pay" button.
4. The Client is responsible for the truthfulness and correctness of the data referred to in paragraph 1 letters c, d, e, g and h.
5. The reservation is temporary and valid for the period specified in § 5 section 6 below, which results from the selected form of payment.
6. The Operator sends a summary of the Booking and Terms of Service to the Client's email address indicated in accordance with section 1 letter c).
7. The Client pays the amount resulting from the Booking in accordance with the payment method selected by him/her.
8. After receiving the full amount resulting from the Booking, the Operator delivers the Tickets, Vouchers and Goods to the Client in accordance with § 7.

§ 4 Form of tickets

1. Tickets for the Events are available in the form of Ticket Forms or PDF Tickets.
2. The available forms of Tickets for a given Event from those specified in paragraph 1 are provided when making a Booking.
3. The choice of the form of Tickets is made by the Client in the Booking in accordance with § 3 section 1 letter g).
4. In the case of a PDF Ticket, the Client undertakes to keep the reservation number secret and not to share the PDF file or printout of the PDF Ticket with third parties, and thus undertakes to protect the electronic ticket against any attempts to copy, scan or reproduce.
5. Tickets for Live Online Events are available as PDF Tickets only.
6. The ticket for the Live Online Events additionally includes a link and a quick guide to start the online broadcast.
7. Tickets in the Mobile Application may be transferred to third parties only by using the dedicated "Transfer Ticket" functionality. In order to collect the Ticket, it is necessary to install the Mobile Application. Transferred tickets are not available to the transferor, and the ticket received cannot be forwarded.

§ 5 Forms of payment and validity period of the Booking

1. The Operator offers the following forms of payment for Tickets and Goods from the Booking:
 1. a) bank transfer,
 2. b) online payment by bank transfer or payment card,
 3. c) Value voucher.
2. The available forms of payment for a given Event from those specified in paragraph 1 are provided when making a Booking.
3. The Client chooses the form of delivery of the Tickets and Goods in accordance with § 3 section 1 letter g).

4. Online payments are made by an entity cooperating with the Operator, providing services of acceptance of payment card payments and/or online transfers.
5. The name of the entity/entities cooperating with the Operator, referred to above, may be found on the Portal and is visible to the Client during the process of purchasing Tickets and Goods described in § 3. It is necessary for the performance of the contract to provide this entity with the Client's personal data in the following scope: name, surname, e-mail.
6. The date and time of validity of the Booking is the maximum point of time until which the Operator's system waits for the confirmation of payment from the on-line payment operator or for the payment to be credited to the Operator's bank account. This date depends on both the time remaining until the start of the Event and the selected payment method and is each time indicated in the Booking confirmation email or in the "Booking Details" view in the Mobile App.
7. If the total amount due under the Booking is not paid within the validity period of the Booking referred to above, counted from the moment of acceptance of the Booking by the Client in accordance with § 3, the unpaid Booking is cancelled. In such a case, the Operator shall not be liable to the Client for the inability to purchase tickets for the selected Event or the lack of tickets at the originally selected price.
8. The Operator has the right to cancel the reservation in the following cases:
 1. a) early end of ticket sales for a given Event at the request of the Organizer,
 2. b) the existence of other bookings of the same Client that have not been paid for.
9. If a value Voucher is selected and an additional payment is required, the validity period of the Booking is determined for a payment method other than a value voucher.
10. The Client's personal data are processed for the purpose of concluding a contract for the purchase and sale of Tickets or Goods; the agreement with the Client is concluded at the time of payment of the full amount due under the Booking.
11. If the bank transfer option is selected, the payment may be made only to the bank account number indicated in the Booking confirmation sent to the Client's e-mail address indicated in accordance with § 3 section 1 letter d.
12. The Operator accepts transfers in PLN.
13. In case of payments in a different currency or payments in PLN from an account maintained by a bank outside of Poland, the Client ought to select the option of dividing costs of foreign/foreign currency transfer in such a way that the full amount of the receivables would be credited to the account of the Operator.
14. If the Client transfers funds in relation to the Booking in a manner other than specified in clauses 11, 12 and 13, the Operator will return them to the account of the sender-Client, subtracting from the transfer amount the cost of such payment charged by the Operator's bank.
15. If a value Voucher biletyna.pl is used to make a payment for the Booking, the code of a valid value Voucher is provided by the Client in the appropriate field on the Portal concerning payment with a value voucher.

§ 6 Participation of vaccinated persons in Events

1. In the case of selected Events, the Operator may request the Client to specify during the Booking process which of the Tickets will be intended for vaccinated Persons, and information about this will be included on the Ticket.
2. The information referred to in paragraph 1 is used by the Operator and the Organiser to comply with the limits of participation in the Events established in accordance with the Regulation.
3. The Client acknowledges and accepts that each person using the Ticket for a Vaccinated Person (Tickets indicated by the Client in accordance with § 3 section 1 letter c) will have to present the certificate described in § 1 section 8 before entering the Event.
4. If the person using the Ticket for a vaccinated person (Tickets indicated by the Client in accordance with § 3 section 1 letter c) does not present the certificate described in § 1 section 8 issued for themselves at the entrance to the Event, such person will not be able to participate in the Event and the Client will not be entitled to demand a refund for the unused Ticket, and the Operator shall be exempt from any liability in this respect.

§ 7 Forms and conditions of delivery of Tickets, Vouchers and Goods

1. The following forms of delivery are available:

1. a) for Ticket Forms: through a postal operator by registered mail and through an entity providing courier delivery services,
 2. b) for PDF Tickets and Vouchers: by e-mail to the e-mail address indicated by the Client in accordance with § 3 section 1 letter d). If the Client has the Mobile Application, the Tickets are also available in the Mobile Application.
2. Ticket Forms and Goods are delivered only within the territory of the Republic of Poland.
3. The available forms of delivering Tickets for a given Event from those specified in paragraph 1 are provided when making a Booking.
4. The Client chooses the form of delivery of the Tickets and Goods in accordance with § 3 section 1 letter g).
5. The delivery dates, subject to paragraph 6, are as follows:
 1. a) in the case of Ticket Forms and Goods delivered via a postal operator: a minimum of 3 and a maximum of 14 working days,
 2. b) in the case of Ticket Forms and Goods delivered by an entity providing courier delivery services: a minimum of 1 and a maximum of 2 business days,
 3. c) in the case of PDF Tickets and Vouchers delivered by e-mail or Tickets in the Mobile App: maximum 1 business day from the moment of receipt of the full amount resulting from the Reservation in accordance with § 5.
6. If a stipulation has been added to the Event description that the Tickets are not delivered before a specific date, the deadlines referred to above are counted from that date.
7. In the case of PDF Tickets, the Operator shall send a PDF file with the Ticket to the e-mail address indicated by the Client in accordance with § 3 section 1 letter d). In case of problems with receiving the message, the status of the reservation and printing of electronic tickets is possible at <https://biletyna.pl/order/status>.
8. After receiving the Tickets, the Client is obliged to check the correctness of the data printed on the Tickets with the data provided during the Booking in accordance with § 3.
9. Any identified non-compliances identified by the Client during the verification referred to above ought to be reported to the Operator in accordance with § 10.
10. In the event of failure to comply with the obligation to verify the data described in sections 8 and 9 and finding the data on the Ticket incorrect, admission to the Event may be impossible, for which the Organiser is not responsible.

§ 8 Cancelled Events and Ticket Returns

1. Tickets may be returned only in the following cases:
 1. a) cancel the Event, or
 2. b) change of date, place or significant change of time of the Event, or
 3. c) a significant change in the composition of the artists of the Event.
2. In cases other than those described in paragraph 1, it is not possible to return Tickets.
3. The right to withdraw from the agreement without giving a reason under Article 27 of the UPK does not apply to the purchase of Tickets online, as it is excluded by Article 38(12) of the UPK
4. In the case referred to in paragraph 1 letter b, the Operator informs the Client about the possibility of returning the Tickets or maintaining their validity for the changed Event.
5. The Client shall make a decision within the scope specified in clause 4 within the time limit indicated by the Operator within the information regarding changes to the Event.
6. Lack of the Client's decision referred to in sections 4 and 5 above before the indicated date is understood as acceptance of the amended Event and maintaining the validity of the Tickets.
7. In the case referred to in section 1 letter a and in the case referred to in section 1 letter b, when the Client has chosen to return the Tickets, the Portal Operator shall refund the amount due to the Client immediately, not later than within 10 working days, in the same way as the Client paid for the Booking.

§ 9 Evaluation of the event

1. Within the Portal and in the Mobile Application, a functionality is made available that allows the Client to assess the performance of the contract and satisfaction with the Event for which they purchased the Ticket.
2. In order to enable the assessment referred to in clause 1 above, the Operator sends to the Client a one-time e-mail or makes available through the functionality of the Mobile Application an appropriate questionnaire to express the assessment.
3. The Operator publishes the content of the expressed opinion together with the pseudonym assigned by the Client on the Portal in the Reviews section.
4. By evaluating the Event, the Client agrees to its dissemination and ensures that the content posted by them does not violate the goods and rights of third parties and is not contrary to the law. The Client also agrees for possible development or modification of the content included in the questionnaire by the Operator.
5. If the Client, another person or entity decides that the content available on the Portal violates their rights, personal rights, good practices, feelings, morals, beliefs, principles of fair competition, secret protected by law, they should immediately inform the Operator about it, and the Portal Operator, after becoming aware of the potential violation, takes immediate steps to remove the content from the Portal that is the cause of the violation.
6. The Portal Operator shall not bear responsibility for the content posted by Clients or other persons, provided that it receives a notification in accordance with clause 5 above.

§ 10 Complaints

1. Any complaints of the Client should be sent to the email address office@hypeglobal.pro, via the "Contact" form in the Mobile Application or to the correspondence address of the Operator.
2. The Operator shall consider the complaint within a maximum of 14 working days and shall send a reply to the complaint via email to the address of the Client from which the complaint was sent.
3. If the complaint is not related to the Operator, the Portal or its operation and concerns the Organiser, the Operator shall immediately forward such a complaint to the Organiser, of which it shall inform the Client.
4. In the cases referred to in clause 3 or caused by force majeure, the deadline for considering the complaint described in clause 2 above may be extended and depends on the Organiser, and the Client will be immediately notified by the Operator about the extension of the time of considering the complaint.
5. Any refunds and compensations for the Client as a result of a positive consideration of the complaint will be made within the time limit specified in § 8 section 7.
6. In case of negative consideration of the complaint by the Operator, the Client is entitled to avail of out-of-court methods of resolving disputes. Detailed information on the possibility of using this form of dispute resolution can be found on the website of the Office of Competition and Consumer Protection at www.uokik.gov.pl.
7. In order to amicably resolve the dispute, the Client may also file a complaint via the ODR (Online Dispute Resolution) online platform, available at: <http://ec.europa.eu/consumers/odr/>.
8. Any disputes related to the services provided by the Operator within the Portal will be resolved amicably in the first place, and if the parties do not reach an agreement, the dispute will be resolved by a common court.

§ 11 Provisions concerning Goods

1. The Operator undertakes to deliver the Goods without defects.
2. The Client who is a consumer has the right to withdraw from the agreement without giving a reason in respect of the Goods within 14 days from the date of delivery of the parcel with the Goods, subject to paragraph 3.
3. The right referred to above does not apply to Goods that are audio or visual recordings, the protective packaging of which has been opened after delivery, in accordance with Article 38(9) of the UPK.
4. The Client who is a consumer may withdraw from the agreement by way of an unequivocal statement to the Operator sent by post or electronic post to: Targrem sp. z o.o., in Warsaw 02-701, W. Żywnego 23/82 Street, e-mail: office@hypeglobal.pro.
5. The model withdrawal form referred to above is available on the Portal, but failure to use this template does not have negative consequences for the Client, in particular it does not affect the effectiveness of the withdrawal.

6. In order to meet the deadline for withdrawal from the agreement, it is sufficient for the Client to send a statement regarding the exercise of their right before the deadline for withdrawal from the agreement.
7. In case of withdrawal from the agreement, the Operator returns to the Client all means received regarding this agreement, including costs of delivery of Goods (with the exception of additional costs resulting from the method of delivery chosen by the Client, other than the cheapest standard method of delivery offered by the Operator), immediately, and in each case not later than 14 days from the day in which the Operator was informed about the Client's decision regarding the execution of the right withdrawal from the contract.
8. The Operator will carry out a reimbursement of the payment using the same method of payment which was selected by the Client in the initial transaction, unless the Client clearly indicates another method of reimbursement.
9. In any case, the Client does not incur any fees in connection with the refund of funds in connection with the withdrawal from the agreement.
10. The Operator may withhold the return of payment until the moment of receipt of the item or until the Client provides a proof of sending it back, depending on which event occurs first.
11. The Client sends the item back or transfers the item to biletyna.pl sp. z o.o. at the address of 23 Kościuszki Street, 05-082 Blizne Jasińskiego, immediately, and in any case not later than 14 days from the day on which he informed the Operator about the withdrawal from the agreement.
12. The deadline referred to in paragraph 11 is met if the Client sends the item back before the expiry of the 14-day period.
13. The Client bears direct costs of returning the items to the Operator.
14. The Client is responsible only for the decrease in the value of the item resulting from its use in a manner other than it was necessary to determine the nature, features and functioning of the item.

§ 12 Conditions and technical requirements for the provision of services

1. In order to properly use the Portal, it is necessary to use up-to-date versions of web browsers compatible with the HTML5 standard with JavaScript and SSL enabled.
2. For the proper operation of the Mobile Application, a smartphone with Android version 7.1 or iOS version 11.0 or above is required.
3. In the case of live Online Events, it is necessary to meet the requirements of paragraph 1 above and:
 1. a) Broadband connection with a minimum speed of 5 Mbps (5 megabits per second or more)
 2. b) RAM: minimum 4GB, graphics card: at least 64MB video memory, sound card: at least 16-bit.

§ 13 Miscellaneous

1. The Operator shall not be liable for any damages caused by actions or omissions of the Client or other persons, in particular, for their use of the Portal in a manner inconsistent with the applicable provisions of law or the Terms of Service.
2. The Operator shall not be liable to the Client for the actions of the Organisers, in particular for cancelled or delayed Events, subject to the provisions of § 8.
3. A ticket that is illegible, destroyed or damaged does not entitle the Client to enter the Event.
4. A ticket to the Live Online Events does not entitle you to access the recorded recording of the Event.

§ 14 Personal data protection - privacy policy

1. The administrator of Client's personal data is the Operator – Targrem sp. z o.o. with its registered office in Warsaw 02-701, at 23/82 W. Żywnego Street, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the m.st. of Warsaw in Warsaw, XIV Commercial Division of the National Court Register, under KRS number 0000969920, NIP number 5213966858, REGON 521919398 number ,
2. The Client may contact the Data Controller by e-mail to the following address: info@hypeglobal.pro.
3. The Client may request access to their personal data in order to rectify, delete, transfer, limit processing or may object to their further processing.
4. Personal data, after the expiry of the legal basis for further processing, are anonymized.
5. The data storage period is determined in accordance with the purpose of the services.
6. Information on personal data processed in the process of Booking, purchase and delivery of Tickets, Vouchers and Goods:

1. a) the scope of the processed data includes name, surname, e-mail, telephone number, and in the case of sending Tickets or Goods by post or courier also street, house number, apartment number, postal code and city; in the case of the Mobile Application, additionally the device identifier
2. b) processing is necessary for the conclusion and performance of the contract in accordance with Article 6(1)(b) of the GDPR, and after the performance of the contract, the data are processed on the basis of: Article 6(1)(c) in conjunction with Article 18(1) of the APES, Article 74(2)(1) of the Accounting Act of 29 September 1994 (Journal of Laws No. 121, item 591, as amended), Article 86 of the Act of 29 August 1997. Tax Ordinance (Journal of Laws No. No. 137, item 926, as amended) and pursuant to Article 6(1)(f) of the GDPR in order to consider and pursue possible claims or complaints as well as for analytical and statistical purposes,
3. c) If the Booking remains unpaid, the Client agrees to the processing of personal data for the purpose of completing the Booking until the date of the Event or until the end of the complaint process,
4. d) In the case of sending Tickets or Goods by post or courier, it is necessary to entrust the processing of data to a postal operator or courier company for the performance of the contract,
5. e) In the case of making payments via online payments, it is necessary for the performance of the contract to provide the name, surname, e-mail address to the entity providing payment card and/or online transfer acceptance services.
6. f) In the event of cancellation of the Event or division of the Event, it is necessary for the performance of the contract to process personal data in the scope of name, surname, e-mail, telephone number for contact by e-mail, text message or telephone and obtaining from the Client a decision regarding the return of the Tickets or maintaining their validity for the amended Event in accordance with the provisions of § 7.

7. Information on personal data processed for the purpose of a one-off evaluation of the Event:

1. a) the scope of processed data includes the e-mail address provided when making the Booking, the nickname specified by the Client when evaluating the Event and the IP address from which the rating was sent.
2. b) the legal basis for the processing is the legitimate interest pursued by the Operator in accordance with Article 6(1)(f) of the GDPR
3. c) the opinion with the Client's nickname and without his/her e-mail address or IP address is published on the Portal for a period of 5 years.
4. d) The Operator does not provide the Organizers with data identifying the Clients who expressed their opinion about the event in the survey.

8. Information on personal data processed for the purpose of SMS and e-mail notifications to the booking:

1. a) the scope of processed data includes the Client's name, surname, e-mail and mobile phone number
2. b) the legal basis for data processing is the Customer's prior one-time consent to receive text messages with notifications:
 1. The PDF ticket is ready for download,
 2. confirmation of payment,
 3. reminder 24 hours before the Event
 4. Cancellation of the Event

9. Information on personal data processed in connection with epidemic safety

1. a) the scope of processed data includes: name, surname, e-mail and mobile phone number of the Client.
2. b) the legal basis for data processing is the performance of a task carried out in the public interest – ensuring epidemic safety in accordance with Article 6(1)(e) of the GDPR, based on the [Guidelines](#) for organisers of cultural and entertainment events during the SARS-CoV-2 virus epidemic in Poland prepared by the Ministry of Culture and National Heritage, the Ministry of Development and the Chief Sanitary Inspector. The purpose of the processing is to facilitate epidemiological investigations by the sanitary services in the event that an infected person is found to have participated in an event.
3. c) the data is processed for a period of 2 weeks from the date of the Event.

